



Tokio Marine & Nichido Fire Insurance Co., Ltd.
ABN 80 000 438 291
Managing Agent in Australia:
Tokio Marine Management (Australasia) Pty. Ltd.
ABN 69 001 488 455
Level 3, 1 Chifley Square, Sydney NSW 2000
GPO Box 4616, Sydney NSW 2001
Tel. (02) 9232 2833 Fax. (02) 9232 6374
<http://www.tokiomarine.com.au>
InsureThatClaims@tokiomarine.com.au

Emergency Claims Assistance

Tokio Marine & Nichido Fire Insurance
Office hours: Monday – Friday 8.30am – 5.00pm.
Telephone: 1800 229 272
Fax: 02 9232 6374

Email: Property: InsureThatClaims@tokiomarine.com.au
Motor: motorclaims@tokiomarine.com.au

Please note in the event of a major storm or flood event, we recommend you contact **State Emergency Services (SES)** should you require any immediate assistance. SES provide nationwide flood and storm response and their national phone number is **132 500**.

Please try to take all reasonable precautions to prevent further loss, damage or liability.

In the event of any loss caused by intentional acts or riots please report this to the police as soon as possible.

Emergency out of hour claims calls should be directed to our nominated service provider:



Crawford & Company (Australia) Pty Ltd
Phone 1300 135790 | 24 Hours, 7 Days

If possible, please have your policy number to hand when calling their office.

Asset Insure were the non-motor insurers on risk prior to TMNF. Any policy which inceptioned **before 1 July 2016** is to be notified to Asset Insure. Please refer to the InsureThat website for further details: (<http://insurethat.com.au/web/claims/assetinsure-claims/>) or email Asset Insure: insurethat@assetinsure.com.au.

To Be a *Good Company*