



TOKIOMARINE
NICHIDO



Tokio Marine & Nichido Fire Insurance Co., Ltd.
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Managing Agent in Australia:
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PLEASE USE CAPITALS TO FILL IN CLAIM FORM

Motor Vehicle Glass Form

THE COMPANY DOES NOT ADMIT LIABILITY BY THE ISSUE OF THIS FORM.
IT IS ISSUED TO ENABLE THE INSURED TO LODGE A WRITTEN STATEMENT OF CLAIM.

Please complete all sections

Policy Number	<input type="text"/>	Expiry Date	<input type="text"/>	Excess	<input type="text"/>
Name of Insured	<input type="text"/>				
Postal Address	<input type="text"/>				
Broker	<input type="text"/>	Postcode	<input type="text"/>		
Broker Contact	<input type="text"/>	Broker's Number	<input type="text"/>		
Broker Email	<input type="text"/>	Phone Number	<input type="text"/>		

Goods and Services Tax – to ensure you do not incur any unnecessary GST liability on this claim, please advise your:

ABN	<input type="text"/>	Entitlement to ITC in respect of	Premium	%
			Claim	%

Insured Vehicle

Make	<input type="text"/>	Model	<input type="text"/>	Year of Manufacture	<input type="text"/>
Registration Number	<input type="text"/>				
Use of vehicle at time of accident:	Farm Use	<input type="checkbox"/>	Private	<input type="checkbox"/>	
Odometer Reading	<input type="text"/>	kms			
CLASS OF VEHICLE					
Sedan	<input type="checkbox"/>	Utility up to 2T	<input type="checkbox"/>	Articulated Prime Mover	<input type="checkbox"/>
Station Wagon	<input type="checkbox"/>	Van	<input type="checkbox"/>	Semi Trailer	<input type="checkbox"/>
Four Wheel Drive	<input type="checkbox"/>	Rigid Vehicle over 2T and up to 5T	<input type="checkbox"/>	Tractor	<input type="text"/>
Type of Damage:					
Windscreen	<input type="checkbox"/>	Door Glass	<input type="checkbox"/>	¼ Window	<input type="checkbox"/>
		Rear Windscreen	<input type="checkbox"/>	Fixed Glass	<input type="checkbox"/>
If Windscreen please state type fitted to vehicle prior to the breakage referred to in this claim:					
Clear Laminated	<input type="checkbox"/>	Banded Laminated	<input type="checkbox"/>		

Accident Details

Date of Event Day of Week Time am/pm
Location: Street Suburb Postcode
How did the incident occur?

Driver Or Custodian

Surname Given Name(s)
Address:
Phone No: Date of Birth Age Yrs
Licence No: Class of Licence & State
Years Licenced: Licence Expiry Date

Declaration – Read carefully before signing

The information and answers given above are true in every detail and no information has been withheld.

Driver's Signature Date / /
Manager's Signature Date / /

Was driver authorised to have control of the vehicle? Yes No

Please provide your EFT details in order for us to process reimbursement if repair/replacement to your windscreen has already been completed and paid:

EFT Details

BSB	<input type="text"/>
Account Number	<input type="text"/>
Account Name	<input type="text"/>
Address	<input type="text"/>
	<input type="text"/>

Tokio Marine and Nichido Fire Insurance Co., Ltd. is a member of the insurance industry's impartial Financial Ombudsman Service. This independent service is provided to the insuring public at no cost and aims to resolve claims complaints quickly and informally.

You should first take your complaint up with our local manager. In most cases the problem will be resolved easily.

If you are not satisfied with the outcome, you may contact the Financial Ombudsman Service in your state for advice and assistance in resolving your claim. The telephone number is 1300 780 808. Website: www.fos.org.au.

YOUR PRIVACY

- We collect personal information about you (including the information you provide in this Motor Vehicle Glass Claim Form) to enable us to assess your claim and related purposes. We will, where relevant, disclose your personal information (other than sensitive information, such as information about your health) to your adviser (and any licensee or broker he or she represents), to our service providers (including loss adjusters, investigators and solicitors) and other businesses we work with for this purpose. In some cases, we may need to share your information with our related companies overseas, including our head office in Japan.
- Where relevant, to assess your claim we will also disclose personal information collected from you, including sensitive information about you (such as information about your health), to medical practitioners, other health professionals, reinsurers, legal representatives and other consultants we use to help us assess your claim. By signing this Motor Vehicle Glass Claim Form, you consent to those organisations and other professionals collecting, and us disclosing, sensitive information about you for this purpose.
- A list of the type of our service providers, key business alliances and the consultants we commonly use is available on request.
- If you do not provide the requested information or consent to its collection and disclosure as described above, the assessment of your claim may be delayed or we may not be able to assess your claim.
- We may also disclose personal information about you where we are required or permitted to do so by law.
- In most cases, on request, we will give you access to the personal information we hold about you. Where we are unable to grant you access, we will tell you why.
- This Privacy Statement should be read in conjunction with our Privacy Policy. A full copy of our Privacy Policy can be located on our website at www.tokiomarine.com.au, or available upon request by contacting our Privacy Officer at the details contained below in this Statement.
- If you would like to find out more about our information handling practices, you can contact us by telephone on 02 9232 2833, email us at privacy@tokiomarine.com.au or write to 'The Privacy Officer' at Tokio Marine & Nichido Fire Insurance Co Ltd, GPO Box 4616, Sydney, NSW, 2001. Please provide details of your policy number/s and/or claim number where known.